VIRGINIA HEALTH INFORMATION (VHI)

2020 Annual Report and Strategic Plan Update

Michael Lundberg, Chief Executive Officer
Kyle Russell, Director of Strategy and Analytics

May 18, 2021

WHO is VHI?

UNITING
TO
**SUPPORT
CARE**

For 27 years, Virginia Health Information has been dedicated to **uniting** to support care. From changes to healthcare delivery to improved outcomes of care through technological advancements, we want to **highlight** our many programs and address our challenges as we continue to **serve** as Virginia's consumer health information portal.

WHO is VHI?

- Independent 501(c)(3) non-profit established in 1993

- Unbiased public-private partnership focused on transparency

- Administers Virginia healthcare data reporting requirements- highlights include (but not limited to):

  - ✓ Hospital Discharge Database (including AHRQ Indicators Report)
  - ✓ State Health Information Exchange (HIE)
  - ✓ Emergency Department Care Coordination Program (EDCCP)
  - ✓ Hospital/Nursing/HMO Cost & Quality
  - ✓ All Payer Claims Database (APCD)

2020 Reform Initiatives

VHI serves on the Department of Medical Assistance Services Medicaid Payment Policies and Care Coordination Workgroup

VHI established and operates the Health Information Needs Workgroup as required by § 32.1-276.9:1

VHI currently provides data and analytical support to the Virginia Center for Health Innovation for their role as convener of the Governor Northam's Task Force on Primary Care

Joint Commission on Health Care: VHI staff provided data reports and consultation for several studies through the year

Virginia's Emergency Department Care Coordination Program (EDCCP)

Real Time
- ED and hospital encounter data available to providers within their existing workflow in seconds

Care Coordination
- This data contains key information about a patients healthcare utilization and care history

Fully Connected
- All acute care hospitals, hospital emergency departments, Medicaid MCOs, commercial and Medicare MCOs have access
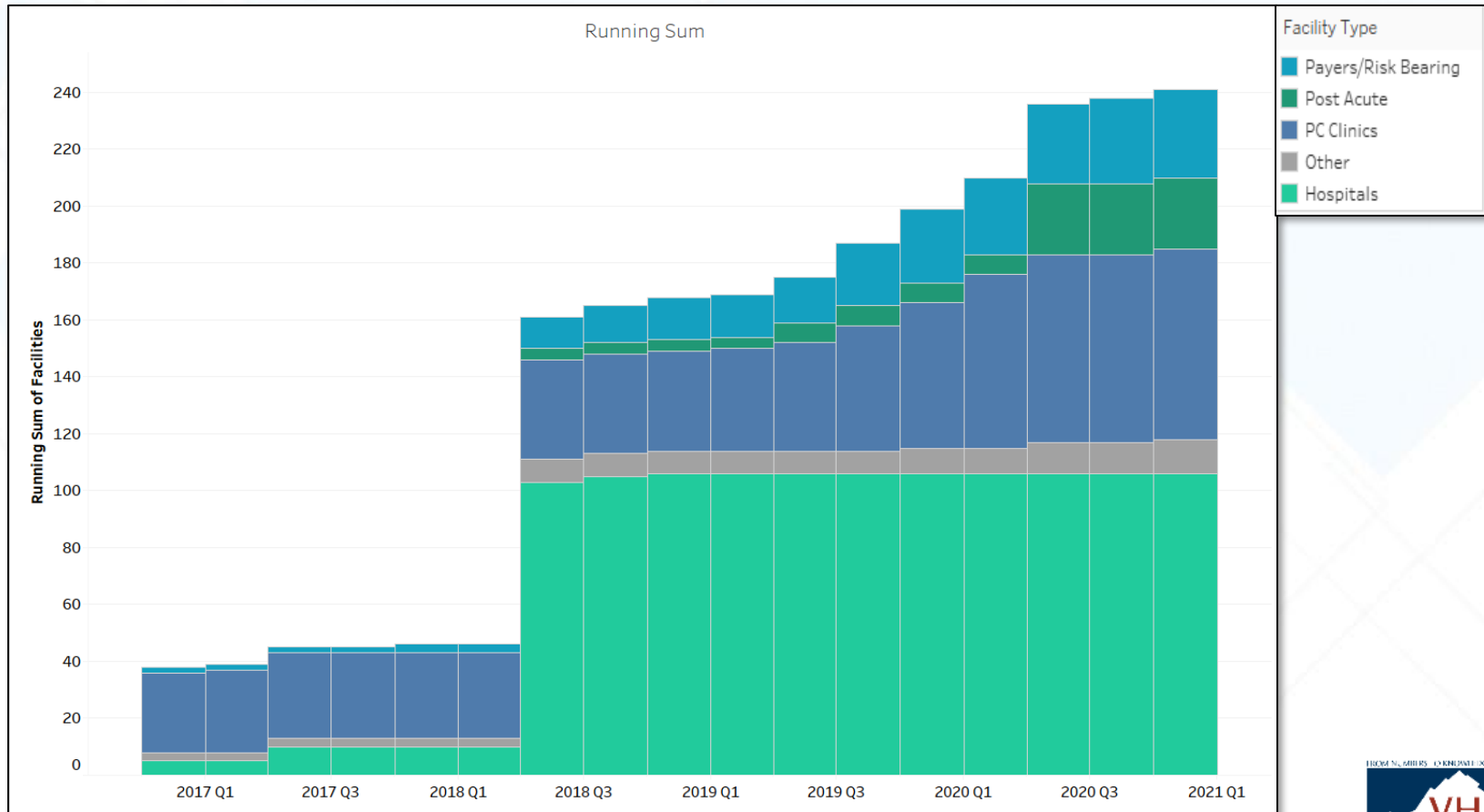
Constantly Improving
- COVID-19 lab result flagging and report functionality, upcoming functionality on substance abuse, mental health and other factors
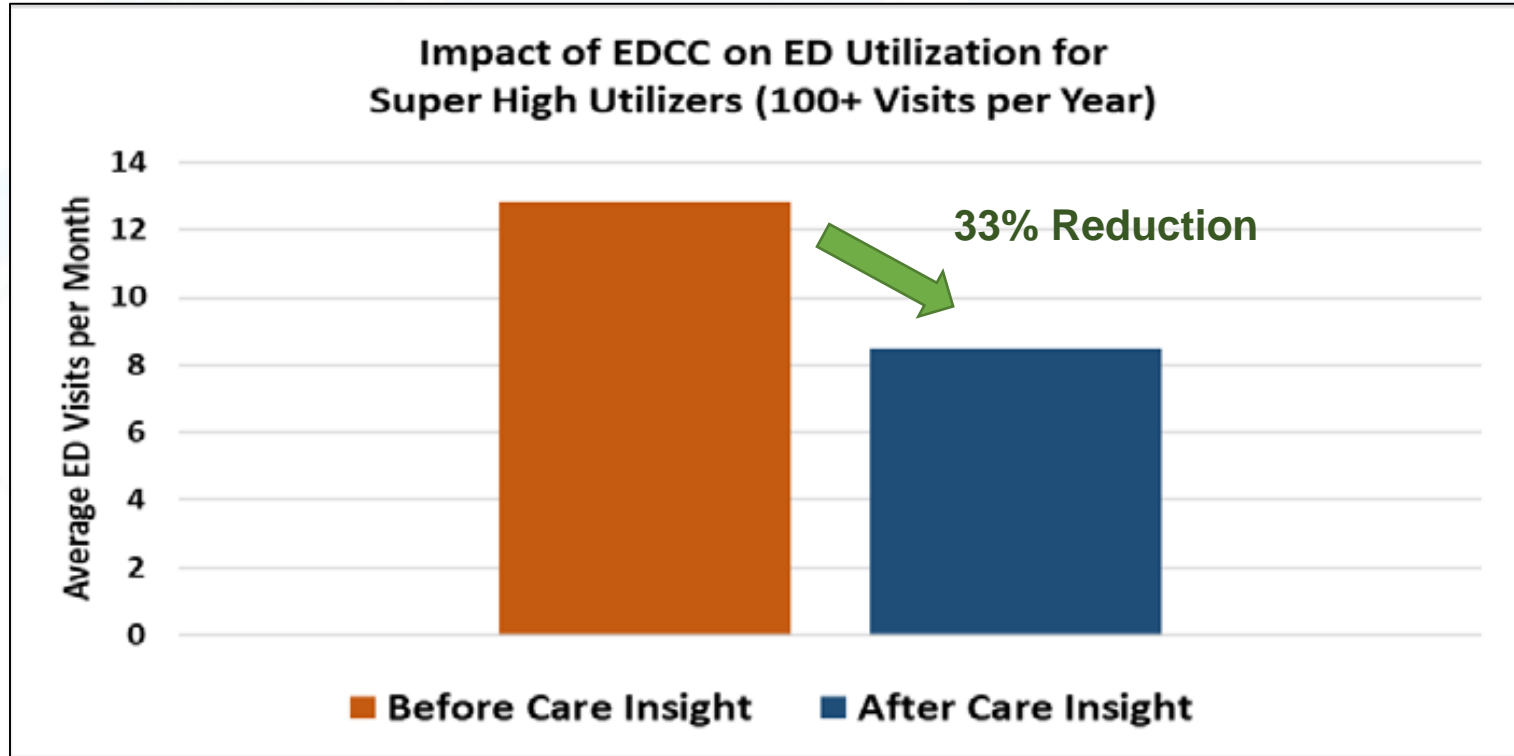
EDCCP: Growing the Network

Number of Onboarded Entities

Downstream Network Grows to Cover Roughly 500,000 Patients in 2020

EDCCP: Impact of Care Insights

Impact of EDCC on ED Utilization for
Super High Utilizers (100+ Visits per Year)

33% Reduction

Average ED Visits per Month

■ Before Care Insight   ■ After Care Insight

20% decrease for patients with 10+ visits as well!

ConnectVirginia—Virginia's HIE

secure, electronic, internet-based technology

more complete **medical information**

medical information exchanged by **participating** healthcare **providers**

WHY ConnectVirginia

higher **quality care** for patients

more easily **coordinate** treatment with other healthcare providers

Other News and Successes

January 1, 2020 – December 31, 2020 -
- **Over 100 new entities** reporting public health data to the Virginia Department of Health. Most requested Public Health Reporting (PHR) Types are Electronic Lab Reporting and Immunizations.

Virginia's All Payer Claims Database (APCD): By the Numbers

2013
- Date the program was originally established, became mandatory in 2019

5 million+
- Number of Virginians with claims in the APCD

Billions
- Of medical and pharmacy claims for these individuals spanning all commercial, Medicare and Medicaid health plans

100s
- Of reports and data sets generated from the APCD that are used to support healthcare reforms efforts

APCD: Project Highlights in 2020

Benchmark reports on rates of clinically nuanced low value care to 1,000+ practices
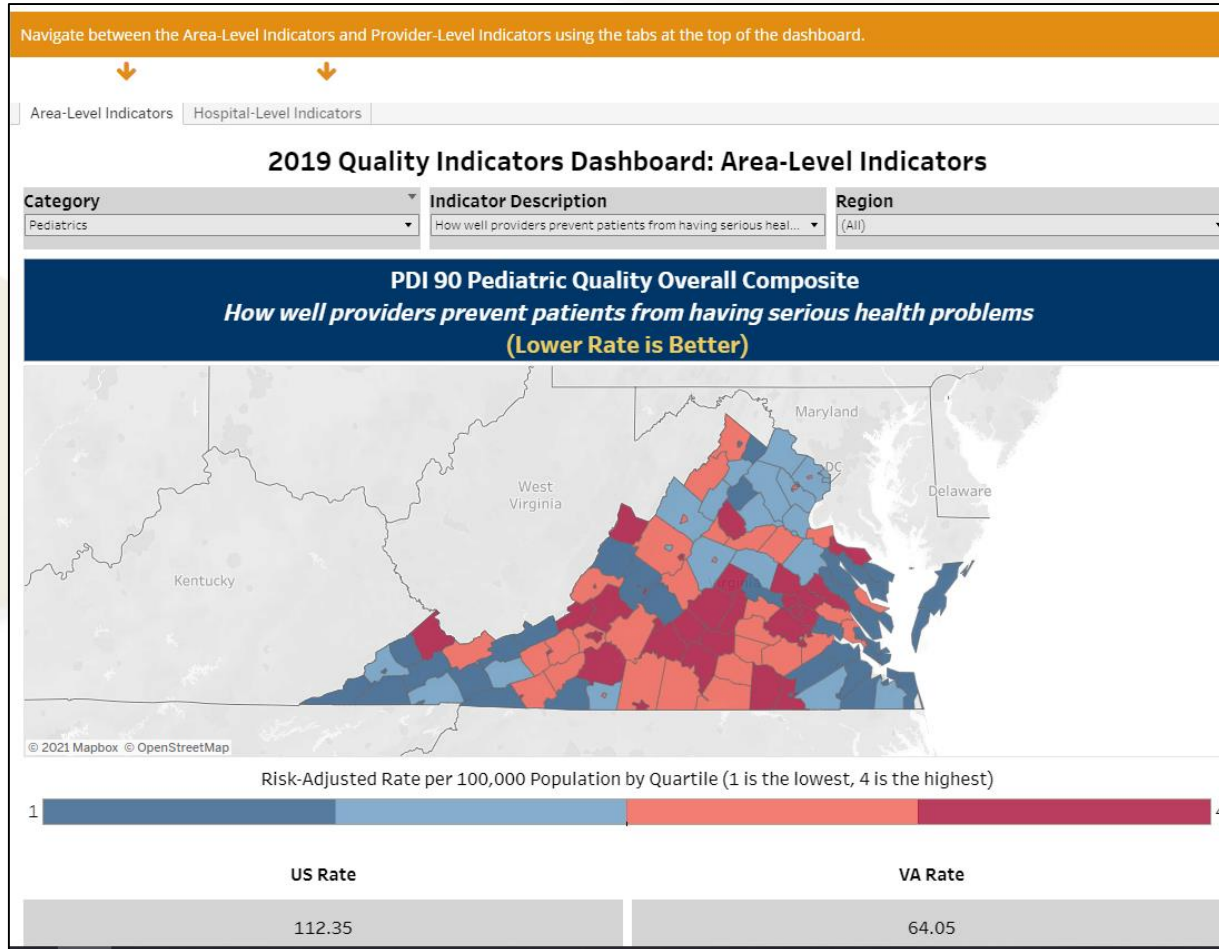
Finalized average commercial payments dataset on thousands of services for use in Balance Billing arbitration disputes that protect patients
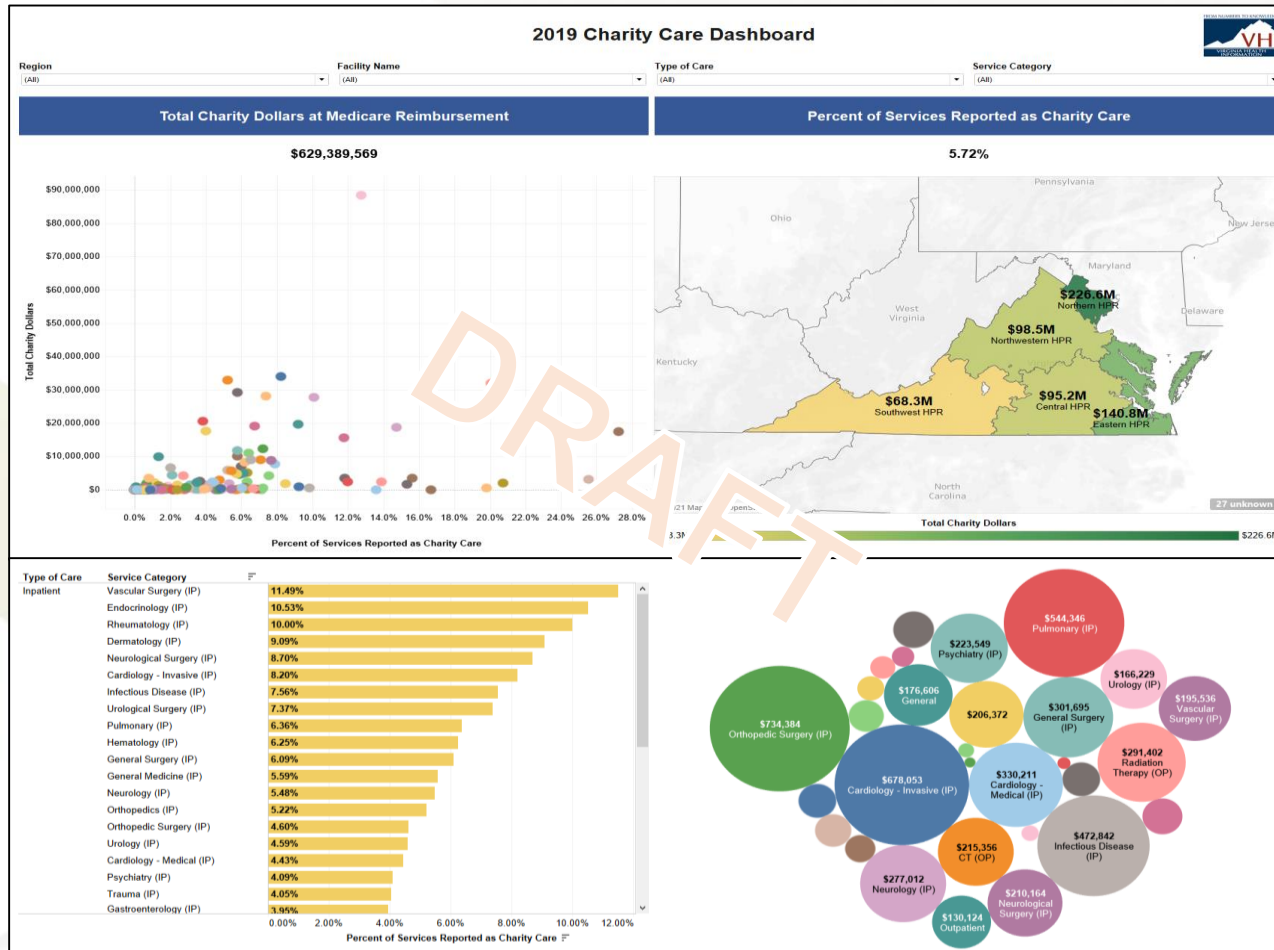
Virginia becomes 1st state to adopt the Common Data Layout (CDL), the growing national standard for APCDs

Other Initiatives- Virginia Patient Level Data System

The 2020 AHRQ Quality Indicators report includes 33% more risk adjusted measures!

http://vhi.org/QualityIndicators/default.asp

Other Initiatives- Efficiency and Productivity Information Collection System (EPICS)

Virginia Charity Care Report will be publicly available soon

Upcoming Initiatives

Federal "No Surprises" Act funding will be used to fund expanded APCD reporting including total cost of care, report distribution system

VHI to partner with the Virginia Center for Health Innovation on report on primary care spending, physician continuity and expansion of Virginia Health Value Dashboard

HB 2007- passed in 2020 GA, VHI will collect new prescription pricing transparency info from health plans, PBMs, manufacturers and wholesalers

Questions?